

QUALITY AND ENVIRONMENTAL MANAGEMENT

Moldblade, **S.L.**, dedicated to the provision of engineering services, commercialization of moulds and tooling purchases, is committed to comply with this Quality and Environmental Management Policy, acquiring a commitment to the requirements and needs of our customers and interested parties.

This commitment is based on the following guidelines:

Establish, develop and maintain

- A Quality and Environmental Management System that complies with the requirements of the UNE-EN ISO 9001 and UNE-EN ISO 14001 standards, reflecting the needs and expectations of our customers and interested parties.

Compliance with current legal regulations

- To apply compliance with the applicable legal and regulatory standards in the performance of our activity.
- Carry out periodic internal audits of the Management System, which provide evidence of its correct adequacy.

Setting objectives, goals and programmes

- To provide the necessary resources to achieve the established quality and environmental management objectives.
- Regular monitoring of the above, by using the indicators established for this purpose, in order to ensure continuous improvement.

Customer satisfaction

- To continuously understand the needs and expectations of our customers, with the sole aim of increasing their degree of satisfaction.
- Respond to possible complaints that may arise from the development of the activity.
- Raise staff awareness of the importance of knowing the needs of customers, providing improvements to achieve their satisfaction.

Relationship with suppliers and/or subcontractors

- Conduct a continuous selection and evaluation of suppliers and subcontractors.



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Staff participation

- Continuously train all staff involved in our activities, improving their skills.
- Motivate the detection of opportunities for improvement, avoiding risks and weaknesses in the development of the activity.
- Encourage consultation, participation and active involvement of staff in management.
- Raise awareness and sensitise staff through training in good environmental practices.

Protection of the health and safety of staff

- Comply with the applicable legal regulations on occupational risk prevention.
- Evaluate the risks to which workers are exposed, derived from the performance of the activity.
- Investigate situations that could have a negative effect on the health of workers.

Conservation of the environment and its surroundings

- Comply with current legal regulations on environmental matters.
- Promote appropriate environmental behaviour among external personnel.
- Prevent pollution, using resources rationally, thus reducing consumption and atmospheric emissions.
- To manage the selective collection of waste in order to facilitate recycling.

The Direction of **Moldblade**, **S.L**. commits itself to review and modify, if necessary, the Quality and Environmental Management Policy periodically, making sure that all the exposed sections are still in force, that its content is coherent with the objectives of the company, as well as with the expectations and needs of our clients.

Direction
Valencia, March 2022